



## Child Development Home Complaint

Name of Provider Cornelia McCall	County Scott	
Care Address 1926 Iowa Street	City Davenport	Zip Code 52803
Mailing Address 1926 Iowa Street	City Davenport	Zip Code 52803
Phone 563-349-7227	Email	

**Date of Complaint:** January 20, 2015

**Date of Visit:** February 18, 2015

- ☒ Scheduled      ☐ Unannounced      ☐ N/A  
☐ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found  
☐ N/A

### RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended  
☐ REVOCATION of Registration

### CATEGORY OF CARE:

- ☐ Category A  
☒ Category B  
☐ Category C (with no co-provider)  
☐ Category C (with co-provider)

### Summary of Complaint:

It was reported that when a parent picked up a child from Cornelia's care, Cornelia was upstairs sleeping and it took numerous times of ringing the doorbell before the door was answered. Child was reportedly soaked in urine as was the couch. Concerns that Cornelia is rude to the children, telling them to shut up in front of parents. Concerns that Cornelia has a boyfriend who is often around and has not been background checked. Concerns that boyfriend smelled of liquor on one occasion when parent picked up.

### Rule Basis and Findings of Complaints:

110.5(1) Conditions in the home are safe, sanitary, and free of hazards.

110.5(6)b,d, e: No punishment is used which is humiliating or frightening or causes pain or discomfort to the child. No child is subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family. Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

110.5(9)a,c: The provider meets the following requirements: a.Gives careful supervision at all times, c.Gives consistent, dependable care.

An unannounced visit was attempted on 1/22/2015 and Cornelia was not found to be at home. A card was left and Cornelia eventually contacted DHS. An appointment was made for 2/18/15.

On 2/18/15, Kathy Huinker and Becky Kalar met with Cornelia McCall in her registered child development. The reported concern/complaint was shared with Cornelia. In response to the concern Cornelia was sleeping, Cornelia denied ever sleeping when she had day care children present. Cornelia stated there was one time this winter she was sick with the flu and a parent picked up late at night. Cornelia states she diapers children in care approximately every 2-2 1/2 hours. Cornelia does not recall any time children were ever soaked with urine because of her not changing their diapers. Cornelia does remember one time where the kids were drinking a ton of water – they kept sneaking in and out of the bathroom to get drinks and Cornelia believes one may have had an accident.

Cornelia admits her boyfriend does come to her home occasionally. Cornelia reported he usually comes over at night for a meal or before going to work in the morning, quite often there are not any day care children present. Cornelia doesn't think he had been drinking ever when kids were still in care, but states he may have been present when parents picked up on occasion. Cornelia agreed to contact the Child Care Unit in Des Moines and initiate background checks on this individual since he spends time in her day care setting. As of 3/31/15, Kinder Track confirms Cornelia has initiated this process and they are awaiting the results of these background checks.

Cornelia states she doesn't recall telling a child to shut up in front of a parent, but Cornelia admits she is a "yeller" and a "screamer". We discussed with Cornelia different approaches to dealing with children's behaviors, rather than yelling. Cornelia stated she would work on this, including ignoring behaviors and avoiding power struggles with children.

### **Resolution and Action Required:**

There is not a preponderance of evidence to suggest Cornelia was sleeping while caring for day care children or Cornelia was not following an appropriate diapering schedule.

There IS a preponderance of evidence to suggest Cornelia allowed unapproved persons to be present while day care children were in the home. It does not appear this individual was ever in a caretaker role; however he was in the home. Cornelia has already initiated the background check process through the Child Care Assistance Unit in Des Moines. Cornelia will complete this process to get this individual and any other persons who regularly visit her home, approved to be around day care children.

There IS a preponderance of evidence to suggest Cornelia has engaged in discipline, specifically yelling and screaming, that may not promote healthy self-esteem in children. Cornelia admitted to this and stated she would work on alternatives to yelling.

Alternative discipline techniques can be followed up at future spot checks with Cornelia as well as approval of individuals who may frequent her home. This approval can be confirmed by checking the Kinder Track system as well.

Consultant's Signature Kathy Huinker, SWII	Date 3/31/15
Supervisor's Signature MACHELLE PEZLEY	Date 03/31/15